

Part III Statement of Program Service Accomplishments

Check if Schedule O contains a response or note to any line in this Part III [X]

1 Briefly describe the organization's mission:

SEE SCHEDULE O

2 Did the organization undertake any significant program services during the year which were not listed on the prior Form 990 or 990-EZ? [] Yes [X] No

If "Yes," describe these new services on Schedule O.

3 Did the organization cease conducting, or make significant changes in how it conducts, any program services? [] Yes [X] No

If "Yes," describe these changes on Schedule O.

4 Describe the organization's program service accomplishments for each of its three largest program services, as measured by expenses. Section 501(c)(3) and 501(c)(4) organizations are required to report the amount of grants and allocations to others, the total expenses, and revenue, if any, for each program service reported.

4a (Code:) (Expenses \$ 12,989,808. including grants of \$ 39,418.) (Revenue \$ 12,034,479.)

CHILDREN AND FAMILY SERVICES:

WHETHER THE NEED IS A LOVING HOME FOR FOSTER CARE OR HELP WITH EMOTIONAL DISORDERS, CATHOLIC CHARITIES PROVIDES AN INTEGRATED SYSTEM OF SERVICES TO CHILDREN AND FAMILIES, INCLUDING EARLY LEARNING DAY CARE CENTERS AND HEAD START PROGRAMS WITH EARLY CHILDHOOD EDUCATED STAFF, PARENTING CLASSES, AFTER SCHOOL PROGRAMS, AND SUMMER CAMP. CATHOLIC CHARITIES TRAINS NEW FOSTER PARENTS AND PROVIDES GED CLASSES AND COMMUNITY-BASED SOCIALIZATION.

4b (Code:) (Expenses \$ 12,303,008. including grants of \$ 27,394.) (Revenue \$ 12,667,024.)

BEHAVIORAL HEALTH SERVICES:

CATHOLIC CHARITIES PROVIDES A COMPREHENSIVE SYSTEM OF SERVICES DESIGNED SPECIFICALLY FOR THE MENTAL HEALTH AND CHEMICAL DEPENDENCY NEEDS TO CHILDREN, YOUTH, AND ADULTS. MANY SERVICES ARE OFFERED BY BILINGUAL, BI-CULTURAL STAFF TO SPECIFICALLY SERVE THE HISPANIC COMMUNITY. PROGRAMS ARE OFFERED AT MULTIPLE LOCATIONS, INCLUDING RESIDENTIAL SETTINGS, BY LICENSED THERAPISTS AND PSYCHIATRISTS.

4c (Code:) (Expenses \$ 7,336,298. including grants of \$ 884,213.) (Revenue \$ 5,005,564.)

PARISH AND PASTORAL SERVICES:

CATHOLIC CHARITIES WORKS IN PARTNERSHIP WITH PARISHES, COMMUNITY ORGANIZATIONS, AND OTHER DIOCESAN OFFICES TO PROVIDE EDUCATION, FORMATION AND TRAINING ACTIVITIES, AND DIRECT SERVICES TO INDIVIDUALS AND FAMILIES, INCLUDING YOUTH AND YOUNG ADULTS AND REFUGEES. HUMAN LIFE AND DIGNITY SERVICES ARE ALSO PROVIDED UNDER THIS AREA. THE SOCIAL ACTION OFFICE PROVIDES SOCIAL EDUCATION AND ADVOCACY AND ENSURES THAT ORGANIZATIONAL ACTIONS TAKEN ARE CONSISTENT WITH THE PRIORITIES OF THE BISHOP OF CLEVELAND, THE UNITED STATES CONFERENCE OF CATHOLIC BISHOPS, CATHOLIC CONFERENCE OF OHIO, AND CATHOLIC CHARITIES USA.

4d Other program services (Describe in Schedule O.)

(Expenses \$ 6,742,592. including grants of \$ 1,721,427.) (Revenue \$ 2,962,746.)

4e Total program service expenses 39,371,706.