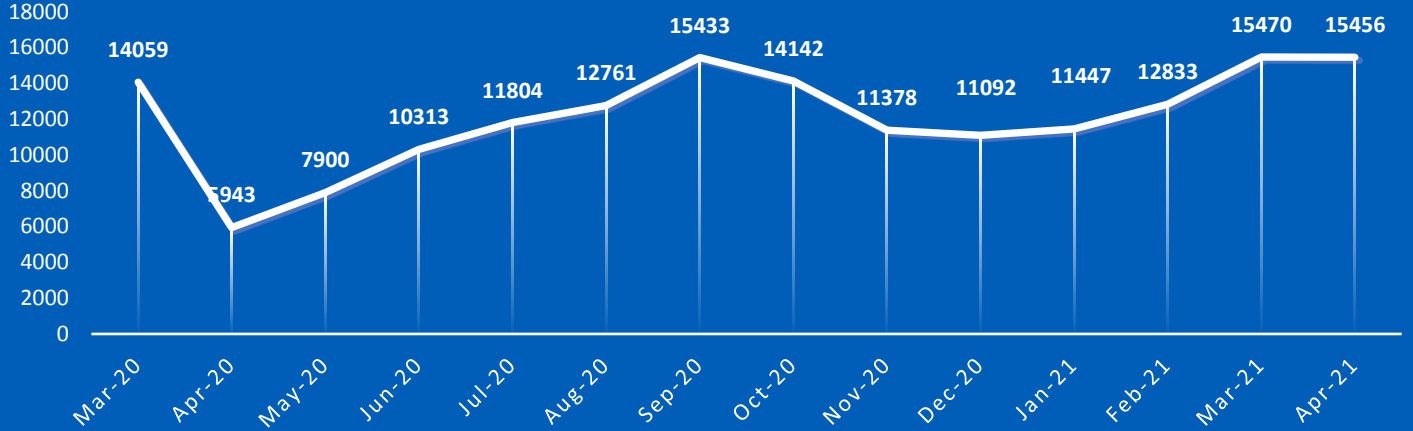


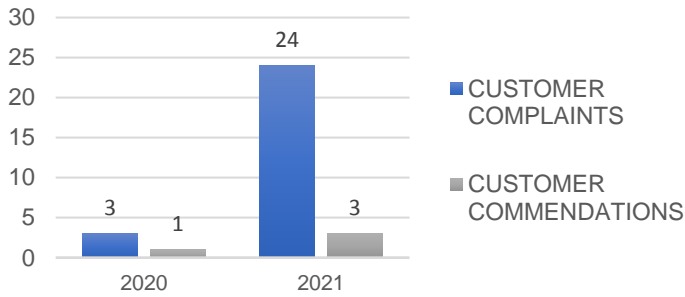


DIAL-A-RIDE KEY PERFORMANCE INDICATORS

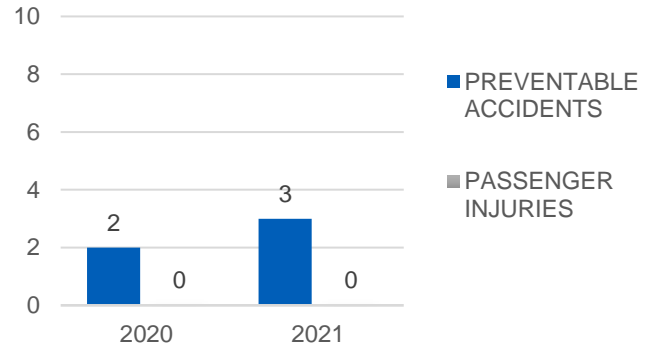
DIAL-A-RIDE MONTHLY RIDERSHIP



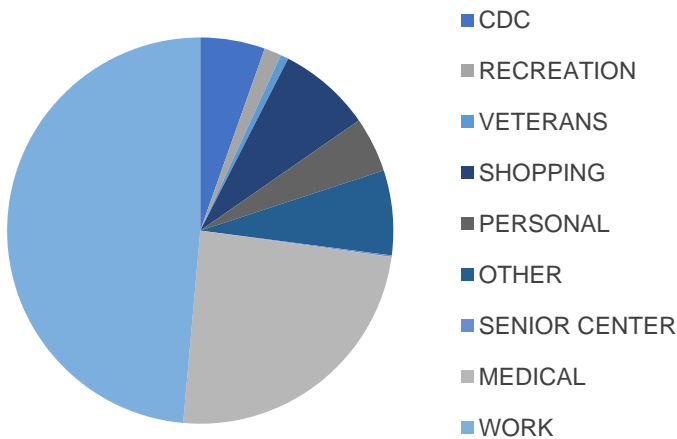
COMPLAINTS & COMMENDATIONS



ACCIDENTS & INJURIES



DIAL-A-RIDE TRIP PURPOSE



CONTRACTED SERVICES

